

# Barne Barton Update >>

**April 2026**

Dear Customer,

Welcome to your latest community update. There has been some really encouraging progress on site in recent weeks, and we are pleased to share this update and next steps with you.

## **Come and chat to us – community drop-in event**

As we near completion of the project, we have arranged a drop-in event at **Tamar View Community Centre on Thursday 30 April from 5 – 7pm.**

This will be a great opportunity for you to speak to us directly, find out more about the next steps and have your questions answered. Please do come along if you can.

## **New homes nearing completion!**

We've made excellent progress on the new block and are now working towards handing over homes to customers in June. This is a major milestone for everyone connected to the project, and we're excited to be getting closer to completion. We'll share confirmed dates once we have completed the necessary remaining works.

We also recently shared virtual viewings of the new homes with customers. Thank you to everyone for your feedback. This has been really positive and helped bring the project to life.

We do understand many of you are keen to see the new homes in person. At the moment we are unable to safely access all areas of the block because work is still taking place, particularly in communal areas. We want to make sure any in-person visits are carried out when the block is safe and customers can see their homes and all other areas.

We will therefore arrange these as soon as is safe to do so and will contact you directly to arrange.

## **Support with moving into your new home**

We know moving home involves lots of small practical jobs and several customers have asked about support with things like curtain rails. We are looking at the options available and will share more information as soon as we can.

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## **More on-site activity over the coming weeks**

You may notice more activity and people working on site as we move into the final stages of the build. This will include internal works and the scaffolding will also start to come down as we move towards completion.

## **Keeping you safe - repairs and site security**

We would like to remind all customers that we continue to operate a normal repairs service for the existing blocks on site, including an enhanced caretaker service. Please do continue to report repairs in the normal way.

With improving weather and longer days ahead, we also wanted to take this opportunity to remind customers that we continue to prioritise security across the estate. If you have any concerns or spot any issues with people accessing areas of the development or empty block, please **contact Paul O'Hanlon, site manager, directly on 07584 531850.**

We would also encourage customers to report any issues of antisocial behaviour to the police.

**In the meantime, if you have any questions you can contact Tracy Johns, Housing Officer, directly by emailing [tracy.johns@sanctuary.co.uk](mailto:tracy.johns@sanctuary.co.uk).**

## **Reporting a repair**

Our Customer Hub is open 24 hours a day, seven days a week, including public holidays for **emergency repairs**. For housing enquiries, we are open Monday to Friday, 8am to 5pm. Please call us on [0808 168 3477](tel:08081683477).