Sanctuary

Barne Barton Update >>>

October 2025

Welcome to our latest Barne Barton newsletter which provides an update on our regeneration plans for your local community.

Update on new homes

We're making good progress on building the first block of new homes on the estate, and we're really pleased with how things are going.

Most of the work on the inside of the block should be finished by the end of the year. Some of the outside work has taken a bit longer than planned due to bad weather and delays in getting materials, but we're aiming to have that completed by Spring next year.



The moving process

We know many residents have questions about the new homes and what the moving process will look like.

To help with this, we'll be visiting each home during this month (October) and November to chat with you directly. This will give us a chance to understand your individual needs and explain how we'll support you through the move. We know moving can be stressful, so we want to make things as smooth and clear as possible.

We'll work with you to arrange these visits at a time that suits.



We've also included an updated version of the Questions and Answers we shared in July which may help with any queries ahead of our visits.

Any questions?

If you have any comments or questions, please speak to your local Housing Officers or Justin Cartwright, Senior Development Manager, on 07824 609671 or <u>Justin.Cartwright@sanctuary.co.uk.</u>

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Our Customer Service Centre is open 24 hours a day, seven days a week, including public holidays, for emergency repairs and housing enquiries.

Please phone 0808 168 3477 (landline) if you wish to report a repair or discuss a housing matter. If the matter isn't urgent you can:

- Email southwestcontactus@sanctuary.co.uk
- Complete the online form at www.sanctuary.co.uk/contact-us
- visit www.sanctuary.co.uk and search for the information you need