

Barne Barton Update >>

July 2025

Welcome to our latest Barne Barton newsletter which provides an update on our regeneration plans for your local community.

Development update

Work is continuing on the construction of the first block of homes on the estate. We are aware residents have lots of questions about the new homes, the move process and timescales. Below is a list of questions and answers to some of the key things we have been asked which we hope you will find useful:

- We're looking forward to learning more about the flats and understand the move process. Will we have an opportunity to meet with you and discuss? **We are hoping to arrange a drop-in to discuss everything about the new homes and move, and will write to residents nearer the time.**
- Do we know the width space for a cook and fridge/freezer? **Both will have space of 620 mm**
- Will carpets and flooring be fitted in the flats and will we be able to discuss colours? **Vinyl flooring will be fitted throughout the flats for all residents. You will have the choice of a colour for the bathroom and a colour for the other flooring in the flat.**
- Will curtains and blinds be provided in the homes, and if so, will residents be consulted on colours? **Unfortunately, curtains or blinds will not be provided. However, residents will be able to seek reimbursement for the cost of these by providing receipts.**
- Who will be arranging removal of belongings into the new homes? **We are still in conversations about how we will manage the removal process and will keep residents updated.**
- Will water connections be fitted for washing machines? **Yes, washing machines will just need to be connected. There will also be space to stack a dryer on top of the washing machine.**
- Will CCTV be fitted on the block? **Yes, CCTV will be fitted as a security measure.**
- Will there be a trade button on the door entry system? **Yes, there will be a trade button for deliveries, such as post. This will be video and voice call.**

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- Will there be a post box for individual homes? **There will be a post room with individual boxes for all of the flats, located in the main lobby. Residents will need to visit the post room to collect their post.**
- Will we receive home loss payments, and when will these be paid? **Yes, all residents will be entitled to a home loss payment of £8,100. In addition, residents can also apply for a disturbance payment to help cover some of the reasonable expenses incurred when moving home – such as disconnecting and reconnecting appliances and utilities, or new curtains. This should not exceed £1,500.**
- Will there be parking available? **There will be some spaces available for parking but not for every flat. Residents will be able to use the spaces when they are available or park on the street.**
- Are we allowed access to the site to look at the flats? **Unfortunately, not while building continues but you will be allowed access as we near completion.**

Any comments?

If you have any comments or questions, please speak to your local Housing Officers or Justin Cartwright, Senior Development Manager, on 07824 609671 or Justin.Cartwright@sanctuary.co.uk.

Our Customer Service Centre is open 24 hours a day, seven days a week, including public holidays, for emergency repairs and housing enquiries.

Please phone 0800 131 3348 (landline) if you wish to report a repair or discuss a housing matter. If the matter isn't urgent you can:

- Email contactus@sanctuary.co.uk
- Complete the online form at www.sanctuary.co.uk/contact-us
- visit www.sanctuary.co.uk and search for the information you need