

# BLACKWALL REACH

NEWSLETTER

Issue 50: October 2023

[www.swan.org.uk](http://www.swan.org.uk)



## New homes

**We're working on building the remaining homes on Phase 2 and expect these to be ready for customers to move into in early 2024.**

Gosnold House on Cotton Street was completed this summer providing a mix of 66 private, shared ownership and rented homes. Most residents have now moved into their new homes.

Work is going well in the remaining two blocks in Phase 2 with the scaffolding starting to come down to reveal the balconies. These two blocks will be completed early next year (2024).

Landscaping works are also coming along well, and improvement works to the new Millennium Green will start early next year. This will include children's play areas, an outdoor gym and a community garden for residents to enjoy.

**Reminder:**  
We're going  
digital!



We are taking steps to look after the planet. After this newsletter, our communications will be going digital to help reduce our carbon footprint. You can keep up to date at [www.swan.org.uk/blackwallreach](http://www.swan.org.uk/blackwallreach)

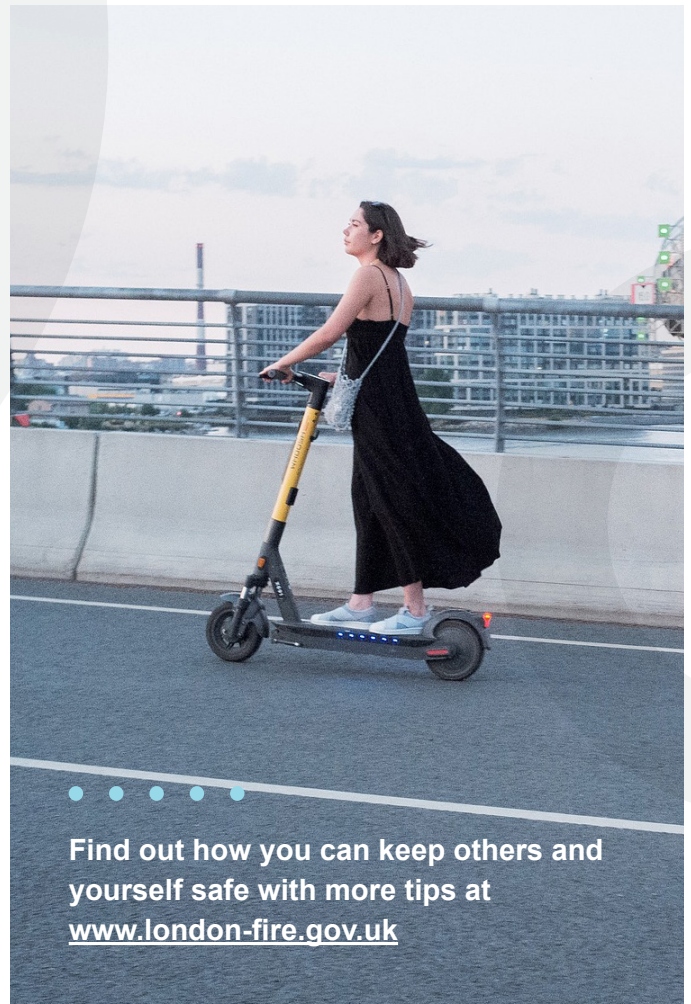
We understand that some of our customers still need hard copies of information, so we are happy to provide these on request.

Email [improvement@swan.org.uk](mailto:improvement@swan.org.uk)

## E-bike and E-scooter fire safety warning

The battery in your e-bike or e-scooter could be putting you and others at risk. On average, the London Fire Brigade attended nine e-bike and e-scooter fires a month last year. In 2023, this number is rising. In Tower Hamlets there has been one e-bike or e-scooter related fire every month. You can keep yourself and others safe by following the London Fire Brigade's advice:

- Never charge your battery while you are asleep or not around.
- Unplug your charger once it's finished charging.
- Always use the correct charger for your batteries and buy any replacements from a reputable seller.
- Never block your fire escape route with e-bikes or e-scooters.
- In the event of a fire, call 999, never try to fight the fire yourself.



## Cost-of-living help and advice

The prices of everyday essentials like food and energy are still high.

We know that in the winter one of the biggest worries can be heating your home. As temperatures drop, here are simple things you can do to reduce your energy bills:

- Reduce your boiler flow to 60°C.
- Draught-proof your letter box, cat flap and keyholes.
- Move furniture away from radiators so they heat more of the room.
- Use draught excluders under doors, and keep doors closed whenever possible.
- Close your curtains in the evening to stop heat escaping.

We have a range of other useful cost-of-living advice on our website at [www.swan.org.uk/costofliving](http://www.swan.org.uk/costofliving)



# Holiday Camps



The Blackwall Reach Trust funded a summer activity camp at The Reach Community Hub from 14 August to 1 September. The camp was for young people aged 6 to 16 years old from the London Borough of Tower Hamlets.

Delivered by London Tigers, the camp provided a range of sports and arts activities for the young people each day along with a free lunch.

This October half-term, London Tigers is running another holiday camp at The Reach Community Hub.



**797**

meals



**107**

young people

## Let's Cook

Swan has been running healthy cooking sessions in partnership with TiffinWalli at The Reach Community Hub. Participants have been learning how to make healthy meals on a budget.

Keep an eye out on our website for information on future courses: [www.swan.org.uk/whatson](http://www.swan.org.uk/whatson)

tiffinwalli®

[www.tiffinwalli.co.uk](http://www.tiffinwalli.co.uk)

## Food pantry at The Reach

The community Food Store at The Reach Community Hub is open to residents on a low income who need help with groceries.

By paying a weekly fee of £3.50 and working with support services such as debt, welfare and benefits advice agencies, you can buy redistributed food at a lower cost. You can top up your weekly shop with essentials such as, fresh fruit and vegetables, chilled and frozen foods, and store cupboard staples. You can also get household items like toiletries and cleaning products.

To sign up or for more information, email [thefoodstore@towerhamlets.gov.uk](mailto:thefoodstore@towerhamlets.gov.uk) with your name, address, postcode and contact details.



## Get in touch

### Swan Housing Association

Blackwall Reach Office,  
9 Webber Path, Poplar,  
London, E14 0FZ

## Report a repair

Our repairs service is provided by Axis. You can contact Axis:

By Phone: 0800 783 2768 (freephone) or 0203 597 2067  
By Text: 07786 205 096  
By E-mail: [swanresidents@axiseurope.com](mailto:swanresidents@axiseurope.com)